

INFORMATION

Changes to "Non-Reservation Entry" Now via Digital Lottery Ticket

(Using LINE App)

Ver.2025.08.06 update



2025
7.25~

Changes to "Non-Reservation Entry"-Now via Digital Lottery Ticket



Non-Reservation Entry



Visitors will be admitted in order based on the reservation status on the day.

Estimated Wait time
40 - 120 minutes.

※Wait times may vary depending on the day's situation.

All "No Reservation Entry Slots," including the 1st performance of the day, will be changed to this new system.

Reservation Entry

- Lottery 2 months in advance
- Lottery 7 days in advance
- First-come, first-served reservations for open slots
- Same-day registration

EXPO 2025 Digital Ticket Website

or

On-site same-day registration terminal at the Expo venue

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List of Reservation / Admission Methods for the Sumitomo Pavilion

Programs		Advance Reservation / Lottery			Same-day check-in procedure	
		Lottery 2 months in advance	Lottery 7 days in advance	First-come, first-served reservations for open slots	Same-day registration	Non-Reservation Entry
1	Sumitomo Pavilion	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website or On-site same-day registration terminal at the Expo venue	Digital lottery ticket system (via LINE app) starts July 25
2	Sumitomo Pavilion Wheelchair Accessible	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website or On-site same-day registration terminal at the Expo venue	-
3	PLANT A TREE	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website	EXPO 2025 Digital Ticket Website or On-site same-day registration terminal at the Expo venue	Check-in at the Sumitomo Pavilion on the day

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Please register for the “No Reservation Slot”
Digital Lottery Ticket system via the QR code or URL.



<https://lin.ee/oSWqucW>

NON-
RESERVATION
ENTRY



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on the reservation status on the day.

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EXPO 2025 Digital Ticket Website

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STEP 1 | Preparation | Register for the lottery app via LINE

1



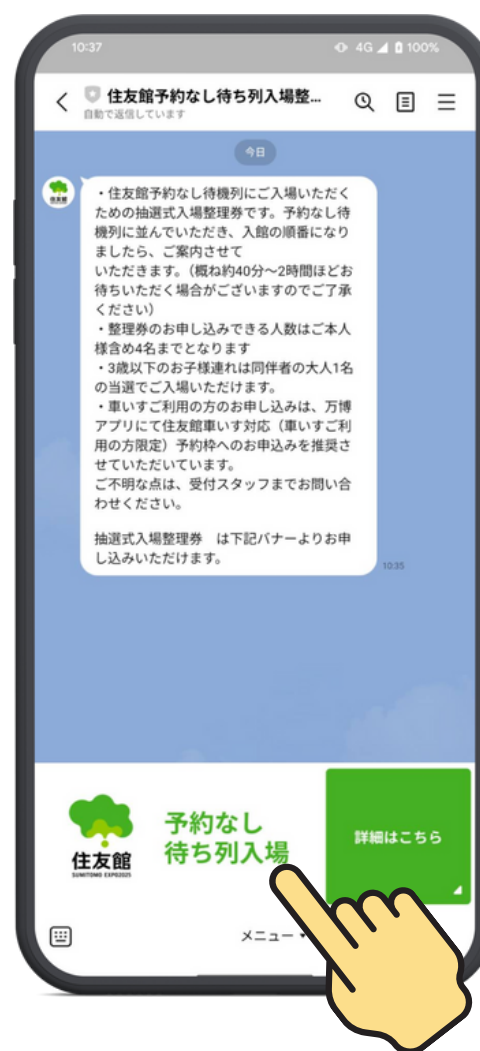
Scan the QR code
or
Click the URL

2



Add the app
as a friend

3



Tap the banner at the
bottom of the
chat screen

4



Grant required
permissions for the app

5

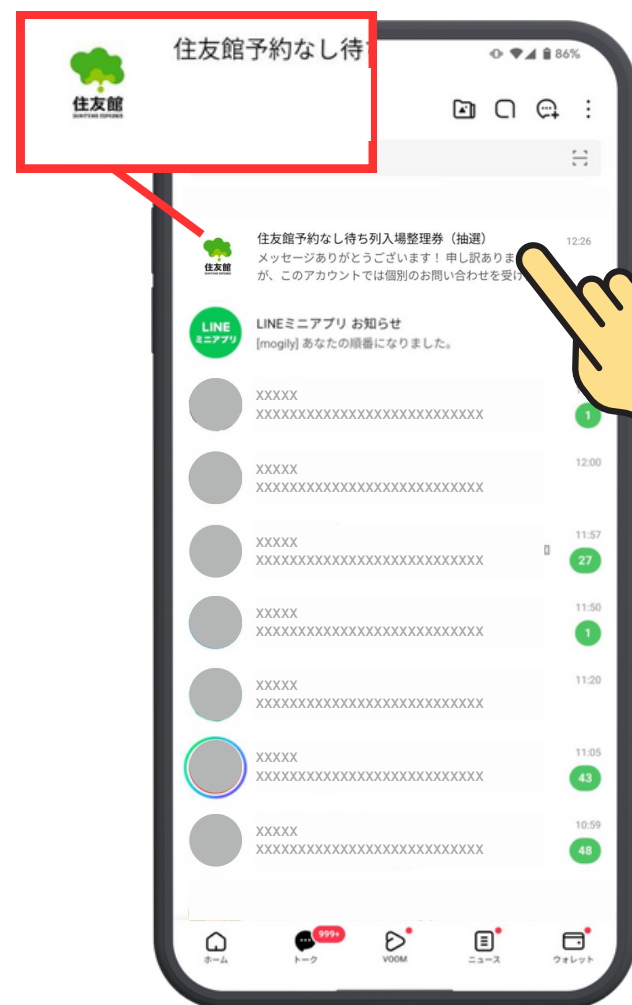


Registration
complete

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STEP 2 | At the Expo venue | Launch the app and apply for the lottery

1



Launch the Sumitomo Pavilion app at the Expo venue including Yumeshima Station, East Gate, and West Gate areas

2



Tap the banner at the bottom of the chat screen

3



Select your desired time slot

4



Allow location access

5



Proceed to the ticket quantity selection screen

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STEP 3 | At the Expo venue |

Select the number of applicants and complete the lottery application

5



Select number of applicants
(up to 4)

6



Review and submit
your application

7



Application complete. Confirmation
message will be sent.

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STEP 4 - 1 | STEP 4 | Check win/loss notifications

LOSS



You will receive a loss notification.
Please try again for another time slot.

WIN



Wait for the
"Reception Guidance Notification"

You will receive a win notification.
Please wait until the "Reception Guidance Notification"
arrives after receiving your winning notification.
You will be guided in order.

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STEP 4 - 2 | After Winning, Wait for Your Turn via “Reception Guidance Notification”



1ST CALL GROUP



2ND CALL GROUP



Called via Entry Notification

Proceed to
Entry Reception



After being selected,
you will be called in order via the
“Reception Guidance
Notification.”

- ※The “Reception Guidance Notification” will be sent in staggered times by group.
- ※Please come to the Sumitomo Pavilion reception in accordance with the “Reception Guidance Notification.”
- ※Please arrive by the “Reception Deadline” shown in the notification.

This system is intended to reduce crowding at the reception.
We appreciate your understanding.

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STEP 5 | Arrive by the “Reception Deadline” shown in the guidance notification. After checking in, please wait in line.

1



You will receive a notification.
Please check in by the deadline displayed.

2



Show your app screen to staff. You'll be guided to the 'No Reservation' queue.

3



'No Reservation' queue at Sumitomo Pavilion



Estimated Wait time
40 - 120 minutes.

※Wait times may vary depending on the day's situation.

Wait in line until you are admitted.

Lottery schedule for 'No Reservation' queue at Sumitomo Pavilion

	Application period (via app)	Notification time (via app)	Check-in time at Sumitomo Pavilion (on-site)
1st Lottery	8:45 - 9:05	9:08	9:10 - 9:35
2nd Lottery	9:10 - 9:30	9:33	9:35 - 10:00
3rd Lottery	10:25 - 10:55	10:58	11:00 - 11:25
4th Lottery	11:50 - 12:20	12:23	12:25 - 12:50
5th Lottery	13:10 - 13:40	13:43	13:45 - 14:10
6th Lottery	14:35 - 15:05	15:08	15:10 - 15:35
7th Lottery	16:00 - 16:30	16:33	16:35 - 17:00
8th Lottery	17:25 - 17:55	17:58	18:00 - 18:25

- All members of your group must arrive together at the Sumitomo Pavilion reception during the designated check-in time shown on your ticket.
- Partial group check-ins or joining midway are not allowed.
- If you do not arrive within the designated check-in time, you will not be admitted.
- At reception, you must present the official lottery result screen (not a screenshot).
- Only the person who won the lottery may enter. Admission by a proxy is not permitted.

Important Notes (Please be sure to read):

- This is a **digital lottery ticket** required to join the “**No-Reservation Queue**” for Sumitomo Pavilion admission.
- **Only those who win the lottery** may join the No-Reservation Queue.
- (Estimated wait time: approximately **40 minutes to 2 hours**)
- **Lottery applications are only accepted within the Expo 2025 venue.**
- Applications cannot be submitted from outside the venue.
- (The venue includes Yumeshima Station, East Gate, and West Gate areas.)
- Each application allows for **up to 4 people**.
- **Children aged 3 and under** may enter the No-Reservation Queue **with one accompanying adult who has won the lottery**.
- If you have multiple children under 3, please notify the staff at reception.
- **Visitors using a wheelchair are kindly requested to reserve a ticket for the dedicated wheelchair-accessible slot at the Sumitomo Pavilion (for wheelchair users only)**. If you have any questions, please contact the staff at the reception desk.
- For questions, please ask the reception staff.
- **Admission is not permitted if someone other than the selected individual (a proxy) attempts to enter.**